TechTu Hosted & Managed Services

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TECHTU Hosted & Managed Services provide an innovative, flexible approach to maintaining and improving your Oracle applications and technology solutions. This portfolio of services covers many essential post-implementation functions for maintaining and improving your applications and technology infrastructure and is suited to the customer who is not ready to move to a full outsourcing solution. You can effectively manage your IT budget and balance your project priorities by choosing the services you require – when you need them, and for as long as you need them.

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TECHTU Hosted & Managed Services provide the necessary functions to manage and operate your Oracle/PeopleSoft applications and technology solutions. They are available for all core technology solutions as well as for all product lines within the Oracle applications family. These services can be purchased stand alone or in conjunction with one another for greater value and efficiency. The services within the portfolio include:

• Database Administration (DBA) Services - enable you to decrease database administration costs with off-hours, specialty instance and peak period DBA assistance without sacrificing performance or availability.
• Functional and Technical Helpdesk Services - improve the quality and reduce the cost of supporting your systems with a proven method and approach for quick resolutions to your application issues and requests.
• Enhancement Development and Support Services - manage and maintain any customizations or extensions that you have made to your environment including custom applications built using J2EE or any of Oracle's development tools.
• Testing Services - provide you with a full service testing solution including the development, maintenance and ongoing execution of automated regression and performance test scripts to ensure that you can update and upgrade with confidence.
• Hosting and Support - provide maximum availability, reliability and security of your infrastructure in a tier-one data center to house your Oracle solutions.

Hosting Model	Description of Service
Starter Pack	Two fully functioning (Demo, Sandbox) non production grade PeopleSoft environments. Fully Customizable. Applying maintenance packs on client request.
Advance Pack	Three fully functioning (Demo, DEV & Test) non production grade PeopleSoft environments. Fully Customizable. Applying maintenance packs on client request. Upto 5 emergency patches per month Includes seven day rotation backup cycle (weekly full and daily incremental)
Production Pack	**Please call for details.**

* Storage and system footprint are 5GB and extendable at additional cost.
* Terms and Conditions are applicable.

Benefits

Hosted Sandbox Services enable customers to have quick access to fully functional versions of PeopleSoft Enterprise and Oracle E-Business Suite to support activities such as requirements analysis and fit/gap assessments as well as prototyping and user training. Depending on your Oracle footprint, our Data Center solution consultants will rapidly deploy a full DEMO or clean instance of your application release and tools release.

Consulting, Development, and Support

TECHTU Hosted & Managed Services provide a family of applications and technology services that leverage an innovative and flexible approach to services delivery. TECHTU offers a fully accountable, scalable service delivery model that adapts to fit customer IT needs while deriving the most benefit from IT spend. Because TECHTU is a global organization, customers have available to them a wide range of experts, and a mix of services and cost structures. TECHTU Hosted & Managed Services can be delivered from anywhere in the world on a 24 x 7 basis.